



Health IT Wins!

Delivered to your door...

WIN!: Use of Iowa Health Information Network (IHIN) Clinical Portal for Patient Query

Who: ChildServe

When: Throughout the year from July to December 2015

Where: Continuing Care Unit

Why: Staff has identified opportunities when integrating IHIN patient query into the workflow to look up a child's records from other facilities could provide helpful information.

What: A child went to the hospital for an extended stay. During the time of that period of care, the IHIN Clinical Portal was used for patient query and a Continuity of Care Document (CCD) was retrieved. This workflow process potentially helps staff in keeping up with the child's progress as well as proactively determining what will be needed upon the child's return to the ChildServe facility.

Benefits: Beneficial opportunities for using IHIN patient query are being identified by staff. It has allowed us to look at what documentation is available when a child has been hospitalized. When the CCD contains limited information and other records needed are not yet accessible, we recognize the importance of communicating with IHIN staff and partnering agencies to explore the possibilities of accessing more robust CCDs and additional documentation through patient query. This would foster further efficiencies in our coordination of care.